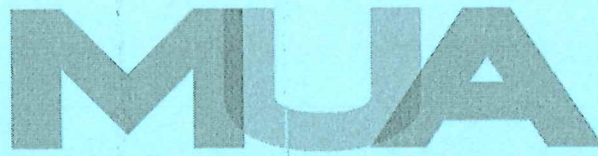


The
Management
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CERTIFICATE UNIVERSITY EXAMINATIONS
SCHOOL OF MANAGEMENT AND LEADERSHIP
CERTIFICATE IN HEALTH DEVELOPMENT

CHD 100 : HEALTH SYSTEMS STRENGTHENING.

DATE: 9TH April 2019

DURATION: 2 HOURS

MAXIMUM MARKS: 70

INSTRUCTIONS:

1. Write your registration number on the answer booklet.
2. **DO NOT** write on this question paper.
3. This paper contains **SIX (6)** questions.
4. Question **ONE** is compulsory.
5. Answer any other **FOUR** questions.
6. Question **ONE** carries **30 MARKS** and the rest carry **10 MARKS** each.
7. **Write all your answers in the Examination answer booklet provided.**

QUESTION ONE

Read the Case Study below carefully and answer the questions that follow:

Mr. Abdi operates a local Government health facility as the Medical Superintendent. The facility operates only during the day. It receives an average of 30 patients weekly and includes staffing of 1 accountant, 5 full time nurses and 2 records assistant clerks. Mr. Abdi has experienced challenges in leadership and governance at the hospital partly because the existing management board was dissolved due to integrity issues. The hospital accountant was dismissed as a result of fraud and embezzlement of funds. There is also a challenge of inadequate facilities and drugs at the health institution. The community within the area greatly depend on this health facility to deliver its health mandate. However, from the recent patient records, their trust in the service delivery has diminished hugely. It is in the light of this, that Dr. Abdi called a private audit exercise to dig into the issues and recommend a way forward.

Required:

- a. You have been given the role of the lead audit officer, as part of the recommendations, you will look at issues of management. Clearly discuss 10 principles of management according to Henry Fayol. (20 Marks)
- b. In looking at the human resources in health system, outline 5 needed requirements for the same. (10 Marks)

QUESTION TWO:

- a) One of the challenges in Health System Strengthening is achieving Universal Health Coverage in both developed and developing nations. Discuss this. (5 Marks)
- b) State the 5 key players in the health system strengthening. (5 Marks)

QUESTION THREE:

"The high cost of health care can have several negative effects in health system strengthening". Discuss 5 factors to support this statement. (10 Marks).

QUESTION FOUR:

Discuss 5 key elements of performance management. **(10 Marks)**

QUESTION FIVE:

- a) Define the term 'health system'. **(4 Marks)**
- b) The common ingredients of good practice in leadership and governance have 6 elements in it. Clearly analyze the ingredients. **(6 Marks)**

QUESTION SIX:

Demonstrate how stakeholders can be engaged in health systems strengthening. **(10 Marks)**

